

Ambassador Meeting Minutes

April 17, 2014

Members present: John Gordon, Bruce Hershmann, Joe and Susan Rubio, Wayne and Bev Meddaugh, Jim and Sandra McKnight, Jeanice and Les Monastesse, Ski Cahall, Mishaël Wells, Greg Paydock

1. Mishaël reported currently 392 members, one recent letter of resignation may be rescinded for a total 393.
2. Greg reported there were 34 resignations through May last year, this year 25. Ten resigned due to moving from the area, 9 due to work or family issues, five due to health issues, and one couple who only wanted to play together and not join groups. He is only aware of one resignation due to dissatisfaction since he has been here. He and Mishaël both attributed the work of Ambassadors as a major contributor to retention.
3. Guest fees for golf have been raised to \$55 plus tax with cart, \$45 plus tax for residents. Residents who may only golf on weekdays, guests may only golf six times a year.
4. Greg reported on Capital projects and other topics:
 - a. The parking lot pavement project is scheduled for April 27-28. Parking will be on the practice range, with ingress from Smoketree on the cart path. Large vehicles will not be able to access parking. Shuttles will assist moving people, and golf carts will be staged at the top of the range. The Activity Center will be open Monday 7-5, regular hours Sunday, the Grille open until 5 PM both days.
 - b. New awnings for Café Splash and the Pro Shop and new furniture for the pool have been ordered. Mirrors, paintings, and the water wall for the Clubhouse are in process.
 - c. The 1st quarter was financially good, the Grille a bit slow but recently picking up. Many positive comments regarding food and service. Many events are planned and Café Splash at the pool, with a special menu, will be opening soon.
5. Palmer Privilege no longer exists, the Pro Shop will not be making any tee times at other clubs.
6. Due to recent incidents of vandalism, security will be hired for Friday and Saturday nights.
7. The Wednesday night 'Join Our Table' program will continue for a while then be re-evaluated. Ambassadors should invite people to join them at the table as well as walk around and talk to diners.
8. More golf Ambassadors are needed, submit recommendations to Mishaël.
9. Prescott Lakes now has a Facebook page.

10. April 22 Brad McDonald will host a cocktail hour and presentation on the Palmer Platinum program.

Next Ambassador Committee meeting May 20, 2014 at 5:30 PM.

Respectfully submitted,

Ski Cahall